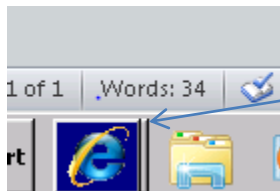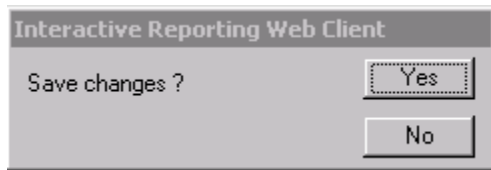Among the issues to be aware of when working with Hyperion 9.3.1 on Windows 7 and Internet Explorer 8 include:

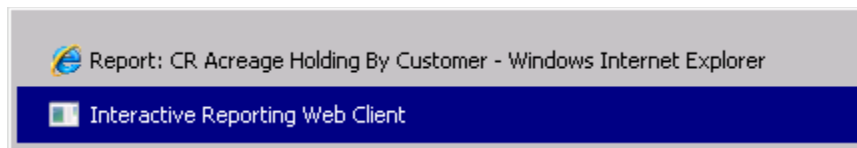The "Save Changes" dialog when you close a report occasionally appears behind Internet Explorer.

This is the "Save Changes" dialog:

Notice that the Internet Explorer logo is flashing blue.

When you see it flashing blue, click on the logo and a list of Internet Explorer Windows will appear.

You want to select the ones named "Interactive Reporting Web Client". This will be the dialog box above. You can click on the Blue Highlighting which will bring the dialog to the front so that you can either save or not as you desire.

If you do not close the dialog boxes after you run a number of reports Internet Explorer will stop responding.
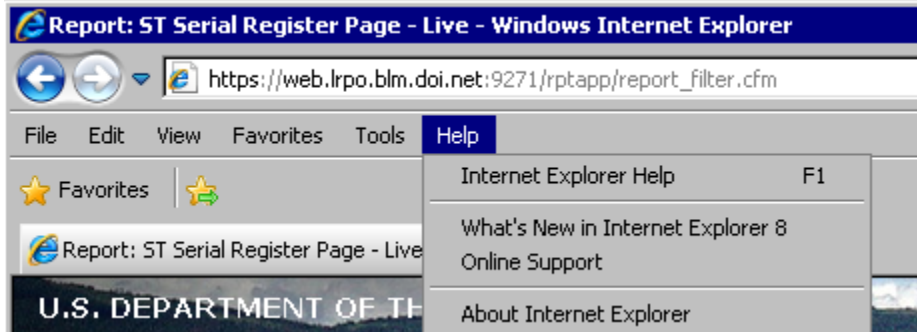
The following applies to users who are on Windows 7 desktops or laptops.

If you are unable to run ad hoc queries there are two possible reasons. You either do not have the Hyperion Web Client plug in installed correctly or you are using the 64-bit version of Internet Explorer as opposed to the 32-bit version of Internet Explorer.
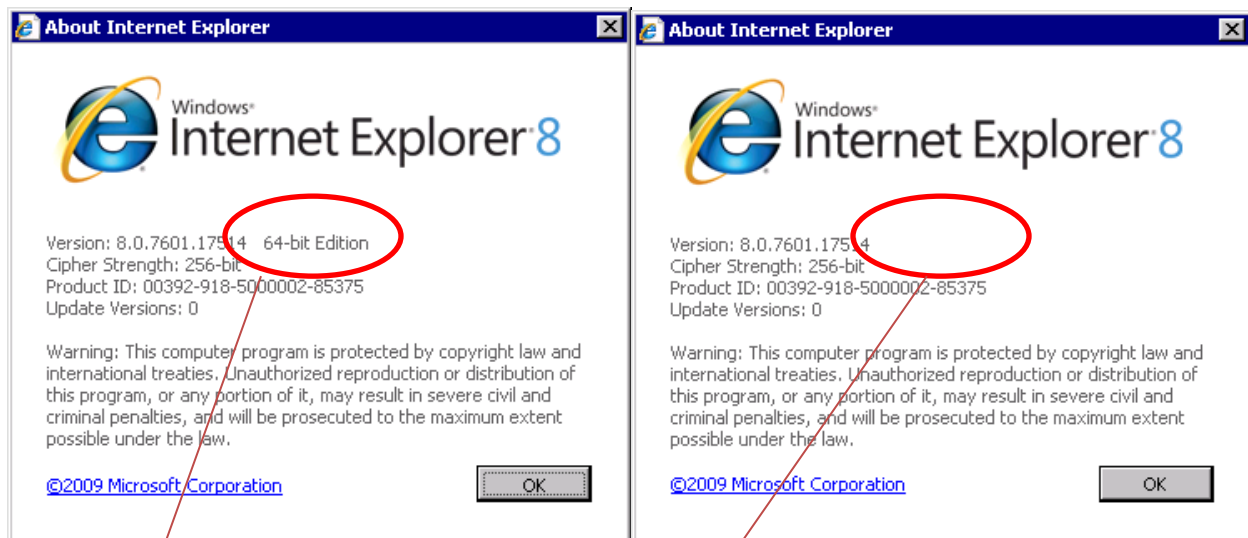
The Hyperion plug in currently used for reports is a 32-bit library. This means that it is installed on the 32-bit Internet Explorer if it is installed.

What this means is that if you want to run an Ad-Hoc query, whether saved or on the web site, you must use the 32-bit Internet Explorer. How to check whether you are using the 32-bit or 64-bit versions:

In Internet Explorer, click on Help, Find "About Internet Explorer"

One of the following two dialogs will appear

64-Bit Edition

32-Bit If you do not see 64-Bit Edition, it is the 32-Bit Edition

You can locate the 32-Bit Edition at "C:\Program Files (x86)\Internet Explorer\iexplore.exe"

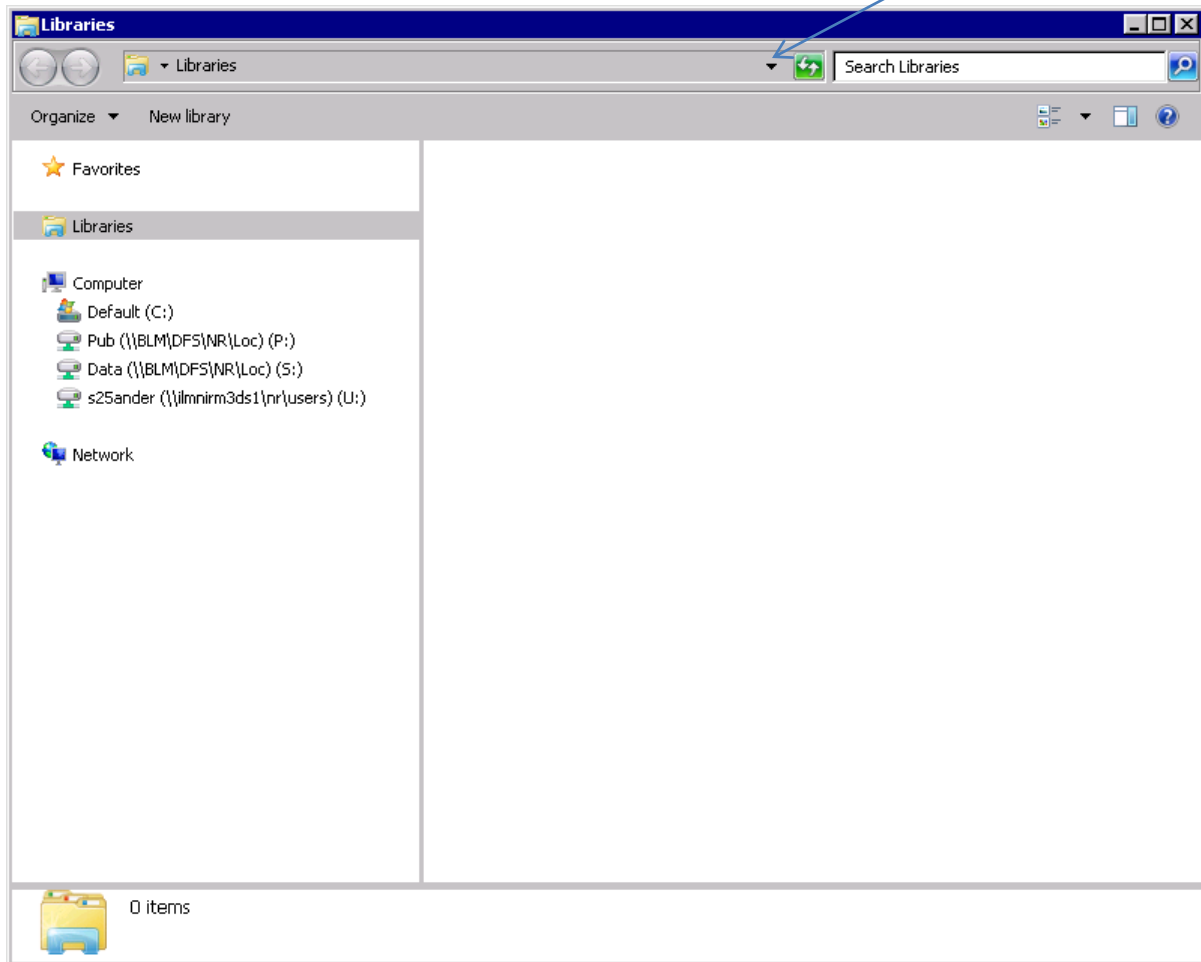Instructions on how to use Windows Explorer to do this on next page:

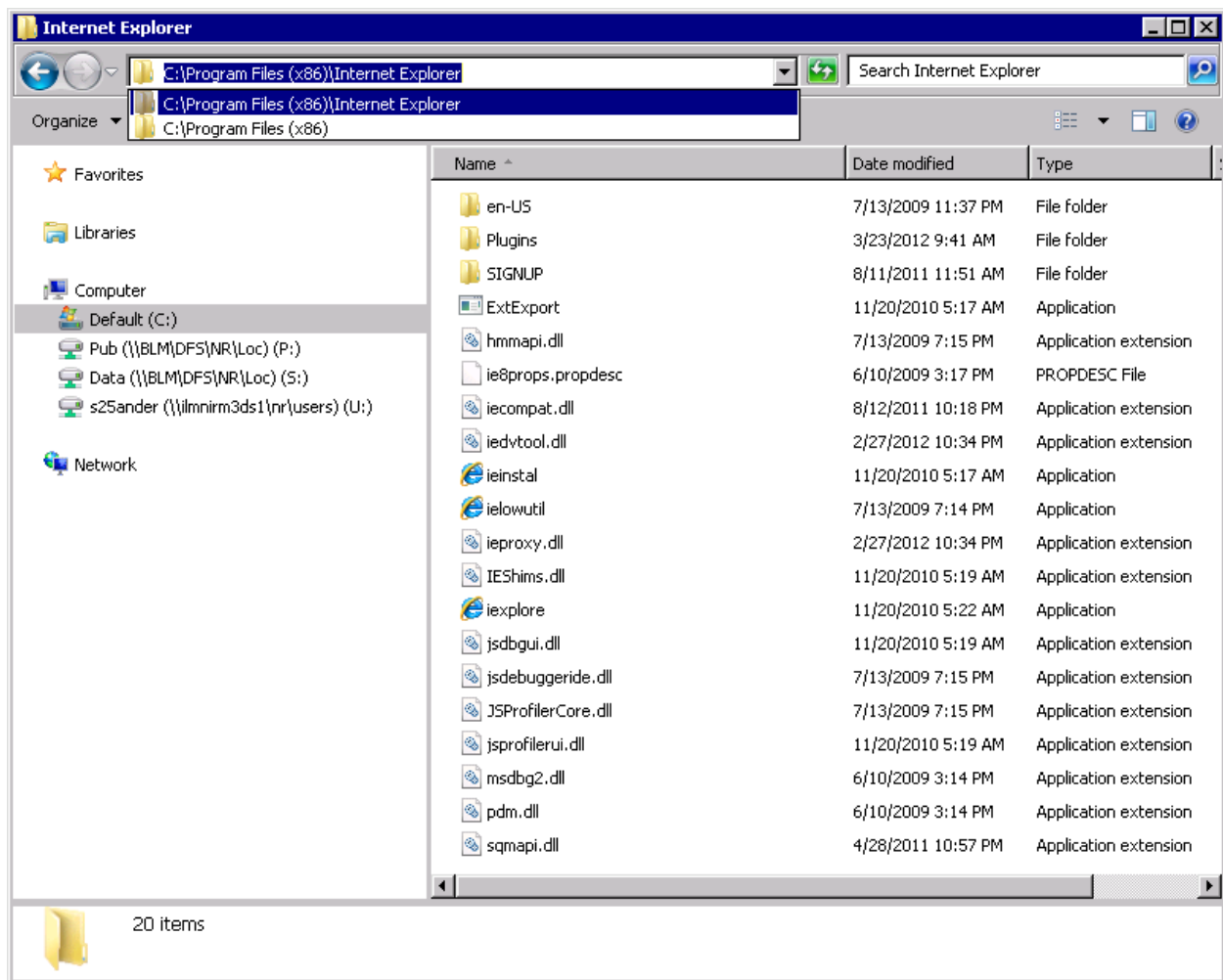Do this by clicking on the Windows Explorer Icon in the Task Bar:

This will give you

Click here and enter
"C:\Program Files (x86)\Internet Explorer\iexplore.exe"

Other reports are not known to have an issue